Cornerstone Intermodal Operations Job Description

An ideal candidate would possess the following characteristics:

- Able to manage multiple projects
- Excellent negotiating skills
- Excellent communication skills
- Attention to detail
- Problem solving
- Motivated
- Self Starter
- Computer literate (Excel, Word, Outlook)
- Cost management

The candidate would be responsible for dispatch and/or customer service functions including, but not limited to, the following:

- **Dispatch**
  - Determine and secure most profitable equipment type
  - Schedule pick up appointments
  - Dispatch origin carrier
  - Communicate with carriers, customers, and railroads
  - Manage pools of equipment
  - Ensure loads go into the railroad

- **Customer Service**
  - Daily tracing of loads
  - Schedule delivery appointments
  - Dispatch destination carrier
  - Communicate with carriers, customers, and railroads
  - Ensure termination of empty equipment